

New permit scheme for garden waste collections

If you are a garden waste collection user, please read this important information

To receive garden waste collections from 1 April 2025, you must purchase an annual permit. This is replacing the previous direct debit process and payment. When you receive the permit, stick it on the lid of your brown bin as instructed in the following information.

Here's what you need to do in two simple steps:

- 1 Scan the QR code below, visit southandvale.gov.uk/GardenWastePermit or call 01235 422422 to make a one-off, annual payment for your garden waste collections. This will replace your current direct debit.
- 2 When you get it, stick your permit to the lid of your brown bin.

You can also sign up for an online account on our website to make things easier when you need to purchase your next permit in 2026.



If you need this leaflet in another format or language
Email waste.team@southandvale.gov.uk
Call 01235 422146.

Remember, all recycling MUST be CLEAN, DRY and placed in your recycling bin LOOSE!



Never put used household batteries, vapes or electrical items in your recycling bin - they're a major fire risk!
Vapes and electrical items should go in a plastic bag next to your black bin on collection day.
Household batteries go in a small clear bag placed on the lid of your recycling bin on collection day.



Too much recycling to go in your bin?
Put extra recycling loose in an open cardboard box or in a clear sack next to your green recycling bin.



All bins should be presented for collection by 6am with lids fully closed. Report a missed collection:

- whitehorsedc.gov.uk/missedbins
- 03000 610 610

You must report a missed collection by 5pm if you are contacting us by phone or by midnight if reporting it online, on the next working day immediately following your collection day.



If you have continual difficulties putting your waste for out collection
please email waste.team@southandvale.gov.uk
or call 01235 422146, so we can arrange to help.

How to contact us and find out more

For information about our waste and recycling services:

- go to whitehorsedc.gov.uk/recycling
- call 03000 610 610
- email admin.vale@biffa.co.uk

2025-2026



Waste and Recycling

Including your holiday collection changes

Reduce ↘ **Reuse** ↻ **Rethink!**



Turn over to find out about

A BIG change for garden waste subscribers!

How you can save money by rethinking your waste!

It's better to reduce, reuse and repair!

There's much more we can do to reduce the amount of things we throw away, which will help to save money and reduce the impact on the environment. **Here's just a few suggestions:**

Try to reduce your food waste

Reduce food waste and save money by planning your meals, only buying and cooking what you will eat; and by storing, freezing or reusing your leftovers. For lots of tips visit lovefoodhatewaste.com



Reusable, not rubbish!

Avoid buying items that you might only use once. Reusable bottles and bags are better than single use ones. If you need tools, see if a friend or family member has any you can borrow, or check to see if there's a Library of Things near you, just visit cagoxfordshire.org.uk/library-of-things



Rehome things you no longer need or want

If something is reusable, but no longer wanted, don't throw it away. Sell it, donate it to a charity shop, school or community group, or ask a Library of Things if they would like to have it.



Can you repair it?

Instead of throwing broken or worn items away, take them to a repair cafe to see if they can be mended. This could save you money and ensure perfectly good items don't go to waste. Visit repaircafeoxfordshire.org



Reduce \ Reuse \ Rethink!

To find out more, visit southandvale.gov.uk/RethinkingWaste

Your waste and recycling collection changes 2025/26

EASTER

| Normal collection day | Revised collection day |
|-----------------------|------------------------|
| Friday 18 April | Saturday 19 April |
| Monday 21 April | Tuesday 22 April |
| Tuesday 22 April | Wednesday 23 April |
| Wednesday 23 April | Thursday 24 April |
| Thursday 24 April | Friday 25 April |
| Friday 25 April | Saturday 26 April |

EARLY MAY

| | |
|-----------------|-----------------|
| Monday 5 May | Tuesday 6 May |
| Tuesday 6 May | Wednesday 7 May |
| Wednesday 7 May | Thursday 8 May |
| Thursday 8 May | Friday 9 May |
| Friday 9 May | Saturday 10 May |

LATE MAY

| | |
|------------------|------------------|
| Monday 26 May | Tuesday 27 May |
| Tuesday 27 May | Wednesday 28 May |
| Wednesday 28 May | Thursday 29 May |
| Thursday 29 May | Friday 30 May |
| Friday 30 May | Saturday 31 May |

LATE AUGUST

| | |
|---------------------|---------------------|
| Monday 25 August | Tuesday 26 August |
| Tuesday 26 August | Wednesday 27 August |
| Wednesday 27 August | Thursday 28 August |
| Thursday 28 August | Friday 29 August |
| Friday 29 August | Saturday 30 August |



| Normal collection day | Revised collection day |
|-----------------------|------------------------|
| Thursday 25 December | Saturday 27 December* |
| Friday 26 December | Monday 29 December* |

| | |
|-----------------------|------------------------|
| Monday 29 December | Tuesday 30 December* |
| Tuesday 30 December | Wednesday 31 December* |
| Wednesday 31 December | Friday 2 January* |
| Thursday 1 January | Saturday 3 January* |
| Friday 2 January | Monday 5 January* |

| | |
|---------------------|----------------------|
| Monday 5 January | Tuesday 6 January* |
| Tuesday 6 January | Wednesday 7 January* |
| Wednesday 7 January | Thursday 8 January* |
| Thursday 8 January | Friday 9 January |
| Friday 9 January | Saturday 10 January |

*Garden waste collections paused from 25 December to 8 January.

**CHRISTMAS AND
NEW YEAR**



Scan the QR code to stay in the know

Follow our Binfluencers WhatsApp Channel and get notifications about collection changes during adverse weather and more, sent directly to your phone to share with your neighbours, friends and family!



Extra garden waste collections

We recognise that during certain times of the year there is more garden waste, so, if you are subscribed to our brown bin service, you can have extra garden waste collected for free, on your normal collection day only:

- between 31 March and 11 April and then again
- between 27 October and 7 November.

Check whitehorsedc.gov.uk/gardenwaste for details.



Two ways to get your full waste calendar

Visit whitehorsedc.gov.uk/wastecalendar

No internet? Call Biffa on **03000 610610** for a printed calendar through the post